



Computer/Electronic Accommodations Program



www.tricare.mil/cap/

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Disabilities Accommodation Solutions Employment Needs News & Events

Real Solutions For Real Needs
Welcome to the Computer/Electronic Accommodations Program (CAP). CAP provides assistive technology and services to people with disabilities, Federal managers, supervisors, IT professionals, and Wounded Services Members. "We buy it, we pay for it, we get it to the users, it's just that simple." — Dinah Cohen, CAP Director. [More >](#)

CAP Spotlight: Low Vision Awareness Month
February is Low Vision Awareness Month. To learn about assistive technology that provides support to individuals with visual disabilities, please visit www.tricare.mil/cap/acc_sol/Assistive_Technology.cfm.

Search
 Go

CAP Tools
[Complete Needs Assessment](#)
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[Submit Request Form](#)



Wounded Service Members
CAP supports wounded Service Members (WSM) by providing needs assessments, assistive technology and training throughout all phases of recovery and transition to employment.
[Visit CAP's WSM website >](#)

CAP Newsletters
Use the checkboxes below to select the newsletters you would like to subscribe to

Recent News
CAP created Assistive Technology Demonstrations Videos which allow individuals to view speech recognition software, screen magnification software and Braille displays. To view these videos, please visit www.tricare.mil/cap/acc_sol/

The Federal Disability Workforce Consortium seeks to expand the current pool of talent within the Federal workforce through improving recruiting, hiring, retention, and advancement of employees with disabilities, especially those with targeted or more severe disabilities. For more information on the Consortium visit their website www.fdwcc.info/

[Increase Employment of People with Disabilities using Schedule A LEAD](#) is the EEOC's Initiative to address the declining number of employees with targeted disabilities in the federal workforce. More information on this initiative is available at <http://www.eeoc.gov/initiatives/lead/index.html>.

Upcoming Events
 [CAP Training](#) - Orlando, FL | February 27, 2008
 [California State University Northridge \(CSUN\) Technology and Persons with Disabilities Conference](#) | March 10, 2008

Fort Carson Hearing Program has ordered approx \$2500.00 worth of TCAPS (Tactical Communication and Protection System Devices) and augmentive / assistive communication devices over the past year for Soldiers and DoD civilians with hearing loss.



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www.tricare.mil/cap/wsm/

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CAP Wounded Service Members Initiative

CAP Supports Wounded Service Members by providing needs assessments, assistive technology, and training throughout all phases of recovery and their transition to employment.

Accommodation Solutions News & Events Resources

WSM Fact Sheet Now in Spanish

In recognition of the increased need to have documents available in Spanish, CAP has translated its [CAP Facts](#) (PDF) and [Wounded Service Member Fact Sheet](#) (PDF) into Spanish.

Public Law

On October 17, 2006 Public Law 109-364 passed which allows wounded service members to retain assistive technology and services provided by CAP upon separation from active service.

- » [Read Complete Law](#) (PDF)

CAP WSM Tools

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CAP Newsletters

Use the checkboxes below to select the newsletters you would like to subscribe to.

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- CAPTEC
- Workforce Recruitment

Wounded Service Members

CAP works closely with service members across the nation to ensure they receive appropriate assistive technology for their needs. Accommodations are available for service members with vision or hearing loss, dexterity impairments, including upper-extremity amputees, and communication and cognitive difficulties, including Traumatic Brain Injuries (TBI).

CAP is available to provide support and accommodations in the following phases:

Phase 1:

Recovery and Rehabilitation: CAP can provide assistive technology to support a service member's medical recovery and rehabilitation at Medical Treatment Facilities (MTFs) throughout the nation.

Phase 2:

Transition: CAP works closely with therapists, providers, case managers, and military liaisons to increase awareness of assistive technology. CAP also provides services to housing and training facilities at various MTFs, in addition to supporting hiring initiatives and career fairs.

Phase 3:

Employment: CAP can provide assistive technology and accommodations free of charge for internship and/or permanent employment within the Federal government.

- » [Read CAP's WSM Brochure](#) (PDF)

Request WSM Needs Assessment

Providers, service members, and family members can submit requests for CAP needs assessments. Once the request is submitted, someone from the CAP Wounded Service Member Team will contact you to determine the most appropriate assistive technology solution on a case-by-case basis.

Submit WSM Request

Already know what you need? Please submit an online request for assistive technology products and training.

Some Soldiers prefer to request their own WSM Needs Assessment **(proceed with caution!)**

We usually select “Submit WSM Request”

Clicking on “Browse Assistive Technology” takes you to the next slide:



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Assistive Technology



CAP works closely with service members across the nation to ensure they receive appropriate assistive technology for their needs. Accommodations are available for service members with injuries that have caused:

Cognitive Difficulties, including Traumatic Brain Injuries (TBI)

- For TBI and closed-head injuries, CAP can provide Personal Digital Assistants (PDAs) to service members who struggle with memory loss and other cognitive difficulties. PDAs can assist service members in remembering appointments, medication schedules, and personal contact information.
- PDA options can vary in their complexity, from simple cueing aids to powerful computer-based applications that can aid an individual in activities of daily living.

» [View Cognitive Assistive Technology Solutions](#)

Dexterity Impairments, including upper extremity amputees

- CAP can provide various devices to assist service members who have sustained nerve damage, fractures, burns, and amputations to their upper extremities.
- Accommodation options include: compact keyboards, alternative pointing devices, and voice recognition software with certified training.

» [View Dexterity Assistive Technology Solutions](#)

Hearing Loss

- Assistive listening devices (ALDs) are available for service members who suffer from hearing loss, including fluctuating, progressive, or low-frequency hearing loss and tinnitus.
- ALDs can be used at an individual's discretion, allowing the user to adjust the level of amplification to their needs and reduce unwanted background noise.

» [View Hearing Loss Assistive Technology Solutions](#)

Vision Loss

Click on the link to view their collection of assistive listening devices including FM systems and amplified telephones.



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Address http://www.tricare.mil/cap/wsm/accom_sol/technology.cfm?techID=4



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WSM Assistive Technology: Hearing Loss

The term "deaf" refers to people who are unable to hear well enough to understand speech, preventing the use of speech as a means for processing information. The term "hard of hearing" refers to people who have a level of hearing that ranges from the ability to hear environmental sounds to those who can understand speech even on the phone, usually with the help of a hearing aid. Below are a number of assistive technologies that CAP recommends as appropriate accommodation solutions for people with this disability.



[Amplified Telephone Equipment](#)



[Assistive Listening Devices](#)

[View All 2 Categories in List Format](#)

WARNING: This is a Department of Defense (DoD) interest computer system. The [Military Health System Web Site](#) is the Official Web Presence of the Office of the Assistant Secretary of Defense (Health Affairs) and the TRICARE Management Activity.

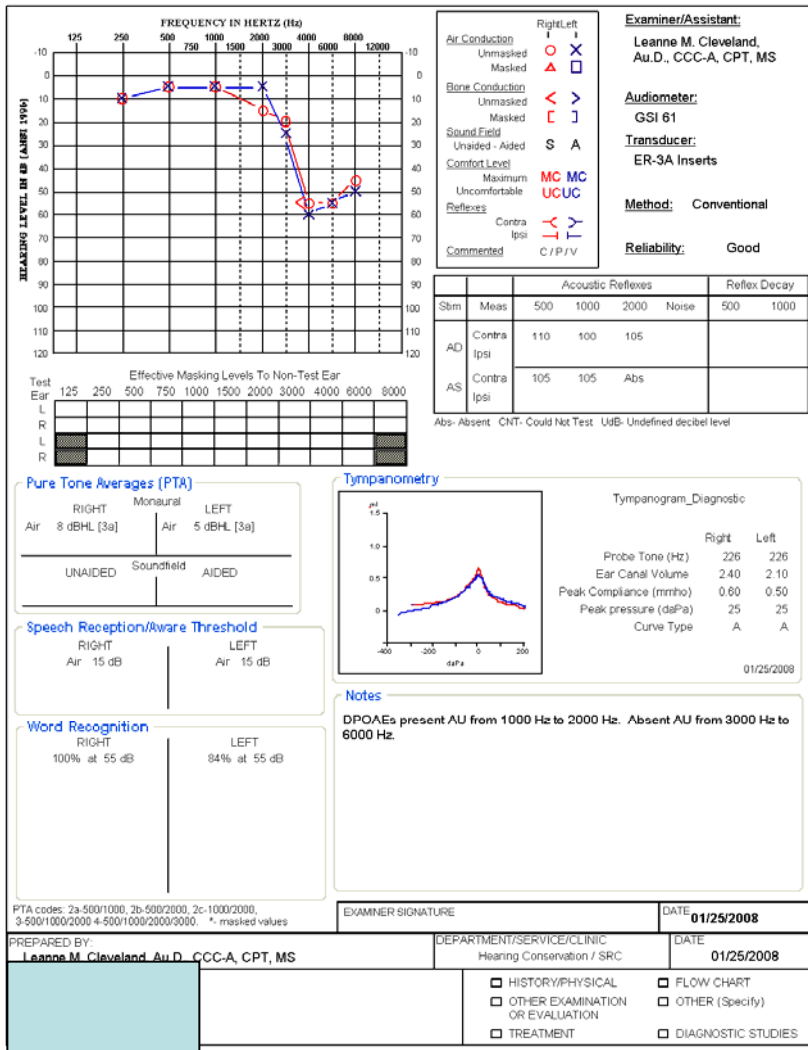


[DisabilityInfo.gov](#)

Click on the category you are interested in.



Computer/Electronic Accommodations Program



Case Study #1:

Soldier is post OIF.

Hearing aid not recommended.

We requested Peltor Sound Traps from CAP program using the “Submit Request Form” option.



Peltor SoundTrap model # MT15H67FB



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Peltor ComTacII model #
MT 15H69FB-08 SV

Kit (includes 6 pin
connector cable for
SINGARS/MBITER radio)
and PTT shoulder mount
model # 88010-00000



Peltor Sporttac model number
MT16H210F-479-SV



Peltor ComTacII



Computer/Electronic Accommodations Program




CAP: Wounded Service Members Initiative: Submit WSM Request - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Refresh Mail Print Wordpad Go

Address http://www.tricare.mil/cap/wsm/accom_process/request.cfm?type=request Go

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Submit WSM Request

Step 1

Step 1 | Step 2 | Step 3 | Review & Submit

Start by indicating who this request will accommodate.

***The asterisk denotes a required field.**

For Whom Are You Making This Accommodation Request *

Select One

- Select One
- I am an Active Duty Service Member
- I am referring on behalf of an Active Duty Service Member

...ntity, please visit CAP's

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Computer/Electronic Accommodations Program



http://www.tricare.mil/cap/wsm/accom_process/request.cfm



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Submit WSM Request

Step 2

[Step 1](#) | **[Step 2](#)** | [Step 3](#) | [Review & Submit](#)

*The asterisk denotes a required field.

What Department Does The Service Member Work For? *

Department of Defense



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Accommodation Solutions

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- Select One
- American Forces Information Service
 - Army and Air Force Exchange Service (AAFES)
 - Defense Acquisition University (DAU)
 - Defense Advanced Research Projects Agency
 - Defense Commissary Agency (DeCA)
 - Defense Contract Audit Agency (DCAA)
 - Defense Contract Management Agency (DCMA)
 - Defense Finance and Accounting Service (DFAS)
 - Defense Information Systems Agency (DISA)
 - Defense Intelligence Agency (DIA)
 - Defense Legal Service Agency
 - Defense Logistics Agency (DLA)
 - Defense Prisoner of War/Missing Personnel Office
 - Defense Security Cooperation Agency
 - Defense Security Service (DSS)
 - Defense Technical Information Center (DTIC)
 - Defense Threat Reduction Agency (DTRA)
 - Department of Defense Education Activity (DoDEA)
 - Department of the Air Force
 - Department of the Army**
 - Department of the Navy/Marine Corps
 - DoD Human Resource Activity
 - Joint Chiefs of Staff
 - Missile Defense Agency
 - National Geospatial-Intelligence Agency (NGA)
 - National Reconnaissance Office
 - National Security Agency (NSA)
 - Office of Economic Adjustment
 - Office of the Inspector General (DoDIG)
- Select One

Members Initiative

Members by providing needs and training throughout all on to employment.

Work For? *

WARNING: This is a Department of Defense (DoD) interest computer system. The [Military Health System Web Site](#) is the Official Web Presence of the Office of the Assistant Secretary of Defense (Health Affairs) and the TRICARE Management Activity.



Computer/Electronic Accommodations Program



Request Denied!

Tinnitus maskers, white noise machines and other tinnitus relief

Tinnitus treatments to reduce stress and discomfort

Please click here for our full line of Tinnitus Treatment.



Tinnitus Relief CD Set

This 6-CD system represents a revolutionary solution to the suffering and stress of tinnitus. The technology is unique because it...

#CD106 \$139.00

[More info](#) [Add to cart](#)



Travel Alarm Clock

Enjoy 20 soothing sounds when drifting off to sleep and waking up.

#480875 \$69.95

[More info](#) [Add to cart](#)



Sound Screen for Tinnitus

The Sound Screen creates a consistent, smooth sound of rushing air. This 'white noise'...

#480866 \$56.95

[More info](#) [Add to cart](#)



Sound Screen with 20 Sounds

This highly rated unit has 20 authentic natural



Marsona Sound Conditioner

Combine base sounds and overlay sounds to create a relaxing environment.



Pillow Speakers for Tinnitus Relief

Benefit from white noise

http://www.tricare.mil/cap/wsm/accom_process/request.cfm

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Submit WSM Request

Step 3

[Step 1](#) | [Step 2](#) | **[Step 3](#)** | [Review & Submit](#)

Please provide the following information. This is important in determining what assistive technology will be recommended. All information provided here is private. [Privacy Act Notice](#)

*The asterisk denotes a required field.

Is The Service Member's Injury Or Condition A Result Of His/Her Support and/or Participation In The Global War On Terror?*

- Yes
 No

What Are The Functional Limitations Related The Service Member's Injury or Condition?*

- Blind** (e.g., legally blind)
- Low Vision** (e.g., difficulty seeing characters on a screen or printed page, blurry vision, eye fatigue)
- Cognitive** (e.g., difficulty focusing on printed or spoken information, expressing information, or remembering activities of daily living, due to Traumatic Brain Injury (TBI), post-concussion syndrome, or a blast injury)
- Communication** (e.g., difficulty understanding verbal information, speaking loudly enough, writing coherently)
- Deaf/Hard of Hearing** (all degrees of hearing loss, tinnitus)
- Dexterity** (e.g., wrist, hand, neck, back or leg discomfort, paralysis, decreased fine motor skills due to burns or cranial, dicit or upper extremity amputations)



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http://www.tricare.mil/cap/wsm/accom_process/request.cfm

loudly enough, writing coherently)

Deaf /Hard of Hearing (all degrees of hearing loss, tinnitus)

Dexterity (e.g., wrist, hand, neck, back or leg discomfort, paralysis, decreased fine motor skills due to burns or shrapnel, digit or upper-extremity amputations, nerve damage)

Please Describe The Service Member's Injuries and/or Medical Diagnosis *

“sensorineural / noise induced hearing loss resulting from OIF”

Identify Solutions

Select your type of request and please fill out the fields below. The more specific you are in your request, the faster your accommodation can be processed. Not sure of what you're looking for? Request a [CAP WSM Needs Assessment](#) and CAP staff will contact you to find the correct items.

Item 1 *

Select the type of request and please indicate at least the Product Name.

I would like to request this item.

I would like to request this item and need training.

I already have this item and I need training.



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http://www.tricare.mil/cap/wsm/accom_process/request.cfm

I would like to request this item.
 I would like to request this item and need training.
 I already have this item and I need training.

Product Name *
Manufacturer
Model Number

Your Name And Contact Information

First Name *
Last Name *
Title *
Work Phone * Ext.
TTY#
Fax
Primary Email *

Service Member's Information

Please provide contact information for the Service Member you are referring.

First Name *
Middle Initial
Last Name *



Computer/Electronic Accommodations Program



http://www.tricare.mil/cap/wsm/accom_process/request.cfm

First Name *
Middle Initial
Last Name *
Phone * Ext.
Primary Email *
Secondary Email

Address (No P.O. Boxes or Acronyms)

This can either be the address of the service member, or your office address. Keep in mind that shipping assistive technology to the POC helps ensure that the service member will receive the equipment as well as a "warm handoff." Be sure you have entered your full address including building, room, suite and office numbers and/or any special identifiers to ensure the accommodation arrives at the correct destination.

Address 1 *
Address 2
Address 3
City * State *
Zip *
TTY#
Fax

Has The Service Member Used CAP Services Before?*

- Yes
 No

I have arranged with CAP to have all products mailed to my office. Then we set up an appt with the Soldier and document it in AHLTA as a dispensing appt.

This prevents items from being "lost in the mail".



Computer/Electronic Accommodations Program



[Sonic Alert Compact Vibrating Travel Clock](#)

Code: CL811
Price: \$29.95

Sonic Alert's self contained travel clock has an audible alarm and a very powerful vibrator built ri ...

[Add to Basket](#)



[Value Priced Vibrating Travel Clock](#)

Code: 835907
Price: \$10.95

Set the alarm to beep or vibrate. Cover flips out to serve as a stand, or in to cover the button set ...

[Add to Basket](#)



[Shake Awake Vibrating Portable Travel Clock](#)

Code: 691225
Price: \$24.95

One of our most popular travel alarms due to its tiny size and strong vibration.

[Add to Basket](#)



[Hydax Pillow Clock with Dual Alarms](#)

Code: CL818
Price: \$19.95

This petite, self contained clock offers two audible and vibration alarms to help you get up on time ...

[Add to Basket](#)



[Big Mouth Alarm Clock](#)

Code: 247534
Price: \$14.95

A very small travel clock with a very loud alarm! This clock will wake you on the road or in your ho ...

[Add to Basket](#)



[Sonic Boom Super-Loud Alarm Clock with Bed Shaker](#)

Code: 835966
Price: \$76.95

This digital alarm is certain to wake the deaf, hard of hearing or deep sleepers with perfect hearin ...

[Add to Basket](#)



[Sonic Bomb! Super Loud Alarm Clock with Bed Shaker](#)

Code: SA802
Price: \$42.95

Blast out of bed with the Sonic Bomb alarm clock! Its super loud audible alarm and powerful bed shak ...



[Sonic Boom Sweetheart Alarm Clock with Bed Shaker](#)

Code: SA605
Price: \$42.95

The new Sonic Doom Sweetheart Alarm has been designed especially for young ladies (or ladies who are ...

Some Soldiers report that they cannot hear their alarm clock going off in the morning due to their hearing loss, and then they get into trouble for being late for or missing formation.

We have purchased alarm clocks and travel alarm clocks with bed shakers for these Soldiers from:

www.SoundBytes.com



Computer/Electronic Accommodations Program



Fort Carson's Hearing Program and TBI Program have worked together to maximize CAP Resources for our Soldiers.

However, this presentation only reflects my experience with CAP.

CAP has requested that you forward any questions regarding their program and/or policy to them directly:

Wounded Service Members Team

Tel: 703-998-0800

TTY: 703-681-0881

FAX: 703-931-9483

www.tricare.mil/cap/wsm

